

WORKING WITH LGBTQ PATIENTS IN HEALTHCARE SETTINGS



This course is designed for all health care providers, public health professionals, and students to provide information and resources on the health issues and inequities affecting LGBTQ communities. This course is designed for all health care providers, public health professionals, and students.

Upon completion of this course, pharmacists and pharmacy technicians will be able to:

- Discuss common terms and language of sexual and gender identity of the lesbian, gay, bisexual, transgender or queer (LGBTQ) community.
- Discuss the ways to create a welcoming clinical environment for LGBTQ patients.
- Identify barriers to care faced by the LGBTQ community.
- Discuss additional considerations for creating an inclusive and welcoming pharmacy.
- List communication strategies to improve culturally competent care of LGBTQ patients within your practice.

Authors: Gregory Phillip, Pharm. D

Contact Hours: 2 Hours

Activity Type: Knowledge-Based Home Study

Instructional Methods: Online Independent Self-Study (Training + Post-Test)

Target Audience: Pharmacists & Pharmacy Technicians

Cost: \$15 / Participant

UAN: Pharmacist: 0384-9999-19-108-H04-P Technicians: 0384-9999-19-108-H04-T

Release Date: 05/30/2019 **Expiration Date:** 05/30/2022

Course Completion Certificate: A minimum passing score of 70% is required for course completion. A Printable (PDF) Certificate By Email. Credit will be reported to CPE monitor within 30 days of completion.



National Pharmacy Technician Association (NPTA) is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing education.

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