REDUCING MEDICAL ERRORS

This online independent study covers causes of medical errors, common errors, how to prevent them, root cause analysis, and mandatory medical error reporting requirements.

Upon completion of this course, pharmacists and pharmacy technicians will be able to:

- Discuss the prevalence of medical errors in United States.
- Describe the efforts to reduce medical errors at national and state level.
- List the incentives for healthcare providers and facilities to reduce medical errors.
- Discuss Florida's effort to reduce and prevent medical errors and improve patient safety.
- List the most common types of medical errors occurs in healthcare settings.
- List factors that increases risk of medical errors.
- Discuss prevention of medical errors in special needs population.
- List recommendations on reducing or eliminating medical and medication errors.
- List steps in improving patient safety through prompt reporting of errors. Identify responsibilities of healthcare providers for prompt reporting of medical errors.
- Discuss JACHO's patient safety goals.
- Identify changes that could be made to systems and processes (Root Cause Analysis) to improve performance and reduce risk of recurrence of the adverse events.
- Discuss role of electronic medical records (EMRs) and other information technology to improve communication and patient safety in hospitals and other healthcare facilities.
- Discuss public education and awareness measures related to patient safety.

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Contact Hours: 2 Hours (CE Broker Tracking #: 20-304730)

Activity Type: Knowledge-Based Home Study

Instructional Methods: Online Independent Self-Study (Training + Post-Test)

Target Audience: Pharmacists & Pharmacy Technicians

Cost: $15 / Participant

UAN: Pharmacist: 0384-9999-19-102-H05-P Technicians: 0384-9999-19-102-H05-T

Release Date: 03/18/2019   **Expiration Date:** 3/19/2022

Course Completion Certificate : A minimum passing score of 70% is required for course completion. A Printable (PDF) Certificate By Email. Credit will be reported to CPE monitor within 30 days of completion.

National Pharmacy Technician Association (NPTA) is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing education.

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